

Date: 24 March 2020

COVID-19 - Coronavirus – Business Continuity

To all Customers, Suppliers & Employees of Beachwood Homes Pty Ltd,

The fast-changing situation surrounding COVID-19 (coronavirus) requires, **Beachwood Homes Pty Ltd**, to be nimble in its compliance with the Federal and State Governments' Stage 1 and 2 directive to minimise & contain the spread of the virus.

We absolutely appreciate the duty of care we have to our customers, suppliers, contractors & staff in maintaining open and honest communication during this period of uncertainty.

For your peace of mind and reassurance, as at the date of this letter, we have received affirmation from the Victorian State government and our governing industry body, Master Builders Victoria, that construction remains an essential service to our community.

Please click on the icon for the Premier's statement:



Beachwood Homes Pty Ltd remains unreservedly committed to maintaining our business continuity.

Our consistent & professional approach to servicing our customers and providing them with the highest quality product will not waiver unless otherwise directed by the government.

We can reassure you that, through our daily communications, all major suppliers, subcontractors and staff remain committed to delivering our contractual obligations to our treasured customers. Beachwood Homes, as an organisation, will remain financially viable beyond this pandemic.

Similarly, the banks have maintained their strength. The *"business as usual approach"* to home loan finance is quite evident considering the advent of the lowest lending rates on record. To this extent we invite you to contact our registered broker Paul Woon of [Loan Market](http://LoanMarket.com.au) on paul.woon@loanmarket.com.au if you are in any way concerned in obtaining and/or maintaining finance over your new asset. We encourage you to explore loan repayment relief where relevant and available from your respective financial institution.

We make these commitments to you whilst adhering to the new workplace hygiene and social distancing requirements. So please forgive us if we ask you to:

1. Disinfect your hands,
2. Wear Gloves or maybe even a face mask,
3. Keep a safe distance of 2 metres,
4. In some non-essential instances, meet us on-line rather than on the spot.

We acknowledge the responsibility that we all have for each other in maintaining the physical and mental wellbeing of all during this tumultuous period. We encourage you to remain measured and wish you and your loved ones all the health & happiness during and beyond this pandemic.

"This will pass ... eventually!"

Kind regards,
Beachwood Homes Pty Ltd.

Matthew Mepstead
Managing Director

Scott Gullifer
Chief Financial Officer